



## **Rules and advice for using SEND THE RIGHT MESSAGE Support Page**

This is a CLOSED group that people must ask to join.

Questions must be answered.

DO NOT screen-shot any comments or posts.

This is a CLOSED group and therefore we expect you to treat others how you would be expected to be treated.

We do all we can to make sure people are who they say they are, but due to the nature of Facebook we cannot guarantee this.

When posting please be aware that although we do all we can to ensure we check all members we cannot stop people screen-shotting posts.

If you post or comment on this page, only other members of the group can see it, but this does not mean someone will not screen-shot it.

We are first and foremost here to provide support for families in Southend & surrounding areas who have a child or young person with SEND.

**For more information see our website [www.sendtherightmessage.co.uk](http://www.sendtherightmessage.co.uk)**

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\*Special Educational Needs & Disability (0-25)  
(Previously known as Southend SEND Parents and Community)



We want to provide a safe place for people to ask questions, share their many frustrations, ask for recommendations and share their experiences that only other SEND parents have and can relate.

But this is still Facebook and there will always be people who do things that most people wouldn't.

Please always report anything you are concerned with to Admin.

We try and keep a close eye on the page but we cannot do this 24/7.

Admin will always post things anonymously for you – just contact us and ask.

If a person puts in writing something which can be viewed by others, something derogatory that they know to be untrue - e.g. my [name] never responds to my emails, s/he is [... insert something nasty...] - but that [name] can show that s/he in fact does respond, that could be viewed as libel - even in a closed group.

However, if you write - in my opinion, [name] is useless as s/he takes over a week to answer my emails, and in fact, s/he

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does, then that is simply a statement of a) your opinion and b) a fact.

For Example: I can, therefore, happily type that in the majority of cases that I have been involved in communicating with the Director of Children's Services, it is rare that a response is received within 5 working days.

That is a statement of fact. Anyone that tries to gag any person on SEND THE RIGHT MESSAGE by 'threats', implied or otherwise, for 'venting' where there is no libel, could actually be committing the crime of harassment.

Any person on SEND THE RIGHT MESSAGE Parent Support Page deliberately recording posts to be used outside of this group is also likely to fall foul of harassment laws - so please do not do it.

SEND THE RIGHT MESSAGE does NOT like to see bullies, especially those who hide behind their computer screen.

If anyone sees a screen-shot which is being used outside of the group and clearly intended to harass, call them out - but watch out for naming names, let admin know directly.

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Slander is when it is verbal, libel is when it is in writing. Defaming is either or both. Harassment though, is taking an action intended to cause distress or harm. If you can prove what you write is in fact, true, you're in the clear. If you express it as an opinion, you're possibly fine (depending on what was said!).

However, it is for the person who is being defamed to prove their case.

All posts are the legal responsibility of the poster and not the group.

Rules to join:-

Question 1

**Are you a relative to a child or young person with SEND 0-25 living in Southend? NB This is a private & confidential membership for SEND families Southend & surrounding areas.**

Yes I have a child/YP with SEND

No Maybe this group isn't for you!

Adult with SEND that would like to offer support & advice

Please complete the form

<https://docs.google.com/.../1FAIpQLSczdvrRKPcThQ.../viewform>

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Are you Southend Local Authority?  
Are you Essex Local Authority?  
Another Local Authority.

Question 2

**Do you agree to keep posts and personal stories confidential, private & not share it? Please refer to the group rules for clarity. Note this includes screenshots & sharing externally.**

YES I agree not to share photos or comments

NO I will not agree to this

Question 3

**Do you agree to the group rules?**

Yes

No

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